# Gabriel Konstantin Karsten

## Contact Information:

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Highly skilled and motivated Product Manager with a strong background in software development and project management. Experienced in leading cross-functional teams and delivering successful, customer-focused solutions. Seeking new challenges to leverage my expertise in Agile development and requirements engineering.

## Education:

- 2007–2014: HTL - Villach, Department of EVDO (Software & Organization)
  Graduated with honors, including a high school diploma (Matura)
- 2003–2007: Ingeborg-Bachmann-Gymnasium (Focus on IT)
- 1999–2003: Primary School 27, Welzenegg

## Professional Experience:

- Product Owner at Rhenus Office Systems,
  - February 2024 - Present
    - Collaborating with stakeholders to gather, analyse and deliver requirements.
      - Defining and maintaining the roadmap and backlog to deliver a stable product used by multiple locations in Europe for their daily business.
      - Ensuring successful product releases that meet customer needs.
    - Leading a cross-functional development team
      - Maintaining a successful development process compliant with industry standards.

- Product Owner/Requirement Engineer at eurofunk KAPPACHER GmbH
  - April 2022–September 2023
    - Leading a cross-functional development team following the SAFe framework. Managed a development team, ensuring alignment with business objectives.
    - Gathered and prioritized requirements, developed user stories, and maintained the product backlog.
    - Worked in collaboration with Scrum Masters and other teams to deliver high-quality software.

- Backend Developer (PHP) Cloud Infrastructure Engineer at ORS comm GmbH & Co KG
  - December 2018–April 2020
    - Developed and maintained multiple platform systems.
    - Collaborated with external projects through requirement engineering.
    - Performed cost, performance, and technical monitoring of platforms.

- Backend Developer (PHP) at Flimmit GmbH (Part of ORS)
  - February 2017–September 2018
    - Worked in a Scrum team to develop and maintain web platforms in an AWS environment.
    - Played a significant role in improving development processes and workflows.

- Product Developer at Navax Consulting GmbH
  - March 2015–November 2016
    - Member of a Scrum team focused on enhancing a Microsoft Dynamics NAV product for leasing companies.
    - Conducted training and workshops for customers in the DACH region.

## Minor Stints
  - Studied geographic information technology at FH Kärnten
    - September 2020–September 2021
  - Backend Developer (C#) Solution Engineer at SobitGmbH,
    - September 2021–November 2021
      - Contributed as a developer and solution engineer, offering technical expertise. Collaborated on software solutions, improving product quality and performance.
  - Product Owner at Hahn-Software GmbH,
    - October 2023–February 2024
      - Contributed as a requirement and solution engineer, offering technical expertise.

## Skills:
- Project organization Requirement Analysis, UML Modeling
  - Requirement Engineering: IREB Certified Professional for Requirements Engineering - Foundation Level
- Familiar with industry-standard development and deployment processes and toolkits for web and application development.
- Agile Methodologies, Effective Communication, Solution-Oriented

## Languages:
- English (Fluent in both written and spoken)
- German (Native)

## Other:
- Volunteer Experience:
  - Active in youth work as a youth leader for the Pfadfinder und Pfadfinderinnen Österreichs